

Warranty Policy

Position	Parts Name	Warranty		Note
		Months	Hours	
Engine Part Description				
Foundation parts	Cylinder block, cylinder head, crankshaft, camshaft, idler shaft, flywheel, flywheel housing, various gears, gear housing and cover, oil pump, oil cooler, intercooler, pulley vibration damper	24	1200	Manufacturer Warranty
Important parts	High pressure oil pump, fuel injection pump components (single pump / common rail), oil delivery pump, controller ECU, muffler, cylinder sleeve and water sealing ring, piston, piston ring, piston pin, connecting rod, rocker shaft, water pump, oil sump, water outlet pipe assembly, flywheel ring gear	12	800	Manufacturer Warranty
	High pressure oil pipe, fuel distributor, valve guide, tappet, push rod, rocker arm, cylinder head cover, valve, valve spring, valve seat ring, fan connecting shaft, fan pad, oil outlet pipe, exhaust pipe, high pressure oil pump outlet valve, oil pump bracket, water pump pad			
Main parts	Main bearing bush, connecting rod bush, crankshaft thrust plate, oil filter, oil filter (except filter element), diesel filter (except filter element), filter bracket, thermostat cover (seat), camshaft signal plate, plunger, fuel injection pump drive shaft, transmission flange weldment, locking block, muffler bracket, intake pipe and connecting pipe, supercharger intake and air compressor connecting pipe,Turbine rear exhaust pipe and connecting pipe, flywheel elastic washer and pad, rear oil seal seat, front (rear) support plate, machine foot, power output elastic group and connecting piece, charger bracket, starter, charger and supercharger	12	800	Manufacturer Warranty

General parts	Common rail pipe components, electronic accelerator pedal, electric control oiler, ECU mounting bracket and base box, EGR valve, oil inlet and return pipe of electric control fuel system, fuel injection pump connecting plate, all kinds of electric control sensors and valves, wiring harness mounting bracket and pipe clamp sheath and connector of electric control system	9	450	Manufacturer Warranty
Vulnerable parts	Fuel injector, oil cut-off solenoid valve, hydraulic (steering) spring, fan, tensioner, thermostat, smoke exhauster, respirator, dipstick assembly, belt	6	300	Manufacturer Warranty
	Cylinder head gasket, crankshaft front and rear oil seal, oil filler cap, valve oil seal, fuel injector return pipe, fuel injector couple, preheating device, air inlet heater, fuel low pressure oil pipe, oil lubrication oil pipe, booster compensation pipe, heat insulation sleeve, oil sensor plug, oil pressure alarm, water temperature sensor plug, gasket and washer of external parts of external parts, various rubber pipes, external bolts and studs Rubber board connector, EGR valve cooling water pipe and gasket of external parts			
Large parts	Chassis Frame	12	800	
	Gearbox Housing 、 Backpack stents 、 Header Housing 、 Conveyor Housing 、 Grain Tank	12	800	
Engine accessories	Water Tank 、 Water Tank Cover	24	1200	Collision no warranty
	Exhaust Pipe 、 Muffler	24	1000	
	Water pipe 、 Air pipe 、 Engine pad	24	800	
Chassis	Support Wheel、 Balance wheel、 Tension Bracket、	12	1000	
	Driving Wheel、 Track Tension Wheel、 Guide Rail、	12	600	
Rubber Tack	Rubber Tack (Share Video For Approval)	12	800	
Gear Box	Inner Steering Gear and shaft、 Idler shaft and gear、 Half shaft Cover、 shaft sleeve, other gears and shafts	18	1000	

Header	Header Auger 、 Reel Support Frame, Reel Bar 、 Eccentric Sprocket Plate、 Transmission Shaft 、 Transition shaft 、 Mandrel 、 Upper Connecting Rod Weld.	12	600	If damage due to Collision of Hard material, Warranty will be Void.
Threshing	Roller Shaft 、 Transmission Box	12	600	
	Threshing Bracket、 Feeding Entrance Plate 、 Concave Sieve、 Threshing cover、 Feeding Auger	12	600	
Conveyor	Upper Sleeve、 Upper Shaft、 Passive Wheel、 Rake Teeth	12	600	
	Conveyor Chain、 Adjustment Screw	12	600	
Cleaning	1st Auger、 2nd Auger、 other Augers	12	600	
	Auger Housing、 Transmission Box、 Bevel Gear Box (include gear) 、 Fan Blades、 Fan Bracket、 Fan Shaft、 Vibrating Sieve (upper , lower and tail Sieve)、 Chain box、 Pulleys、 Sprockets, Chain cover	12	600	
	Rethreshing Worm 、 Rethreshing box ,Rethreshing Sheet	6	600	
Electric Appliance	All electrical appliances (horn 、 switch, lamp、 alarm、 Relay 、 sensor、 Dust Fan、 Meter)	6	600	
	Battery, Wiring, Power Switch	6	600	
Hydraulic	HST、 Spline Sleeve、	12	1000	
	Valve、 Cylinder、 Gear Pump、 Hydraulic oil radiator	12	1000	
	Oil Tube	3	600	
Accessory	Belt			no warranty
	Chain			
	Air Filter			
	Blade Guide 、 Cutter Bar Assy 、 Blade 、 Divider Weld 、 Cover			
	Nylon 、 oil seal、 seal ring、 bearing 、 brake and flame out wires、 Spring、 Reel Finger、 Electric fan、 Joint bearing、 gas strut 、 Lubrication rod、 Joint bearing 、 Rubber parts, Fuse, Telescopic rod			
	glass、 The mirror、 light、 All kinds of filter、 oil			

For Rubber Track Warranty Void Conditions:

Failure to properly use, maintain, or cause damage as required by the instruction manual; self-refit, disassemble, alter or cause damage to the machine; after failure, improper disposal by the user.
Unable to identify the cause of the failure; causing other human damage due to non-quality causes; as in the case of following

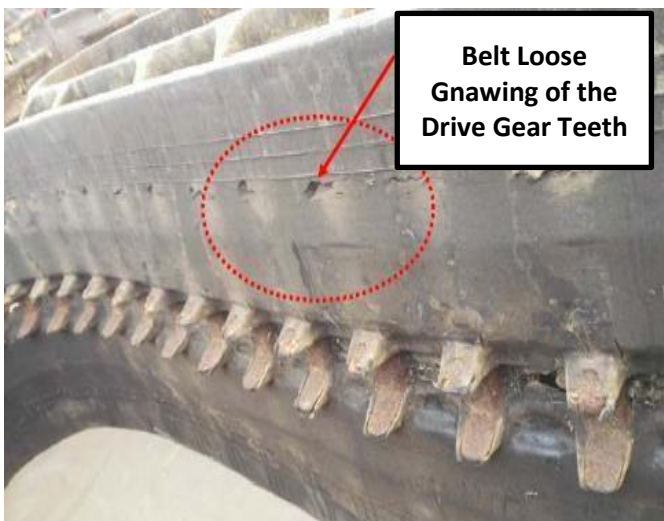
(1) Mixing with oils, combustibles and chemical corrosives to soften rubber tracks;



2) Stripping causes breaking of rubber track, shedding of core and deformation of core;



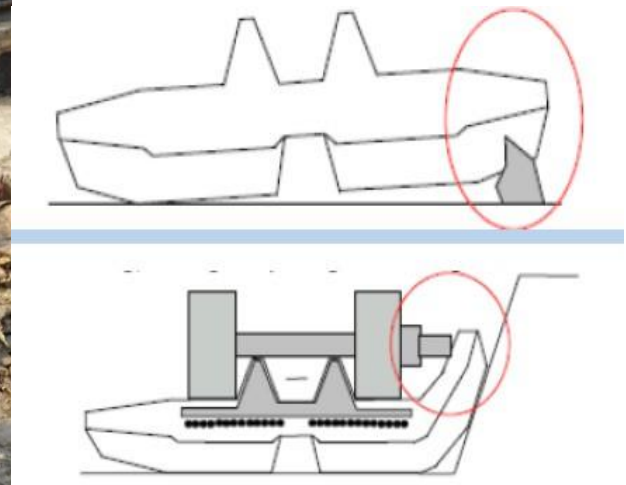
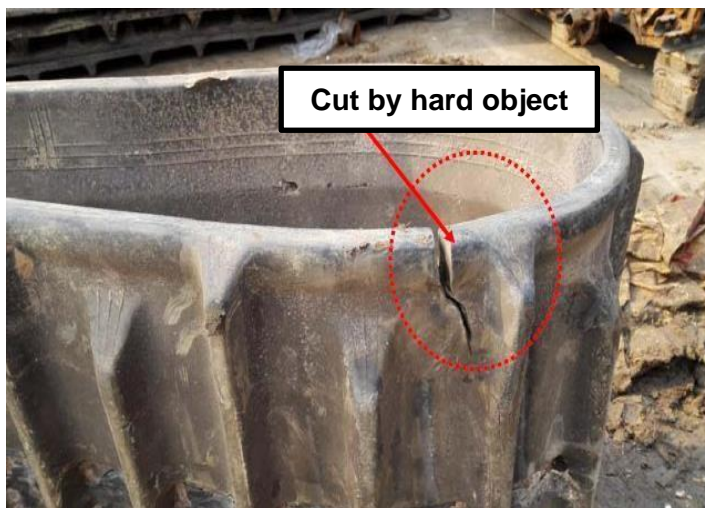
3) Poor tension of rubber track (too tight, too loose) resulting in track fracture, core shedding, core deformation;



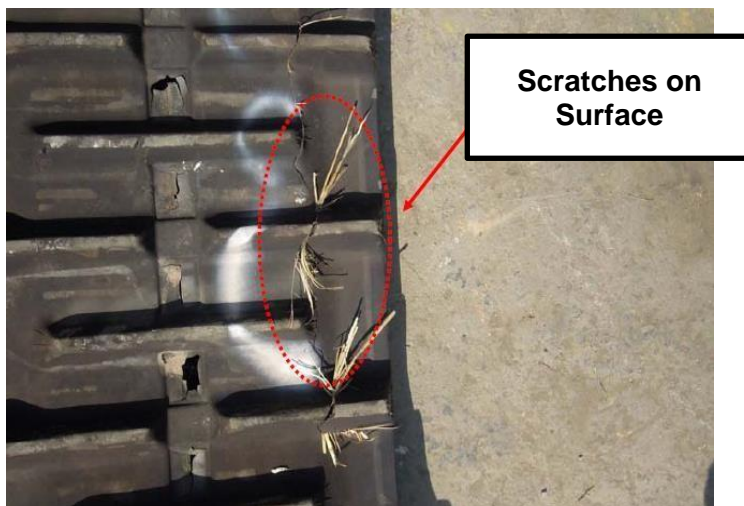
4) Loose guide rail, deformation, foreign body into the driving wheel caused track fracture, core deformation off;



5) Track appearance scratch - rubber crack



6) Crawler edge split - rubber crack



7) Walking on hard objects at work causes the outer tread pattern to be broken and the iron teeth to be pushed out



8) Artificial cutting of rubber tracks with sharp objects artificially



9) artificially remove the track number;



10) Artificial cutting machine and other tools to cut the steel wire.



Matters need to give attention :

1. For the parts not mentioned in the above table, the period of three guarantees shall be 12 months or work less than 600 hours.
2. Non - quality problems, such as collision, traffic accidents, cut to the hard object, foreign matter into, artificial fire and other problems caused by person, no warranty.
3. Failure to maintain on time, failure caused by the use of no original filter elements or designated oil products, shall be deemed as improper maintenance, no warranty.
4. All the customer need to do after season regular maintenance work to avoid difficulty in warranty service, Also we will not consider the warranty period if the same machine will not participate in regular maintenance.
5. All above spare will be consider only after the inspection of company technician and new spare will be provided only if it is by machine spare fault.
6. If meter broken, need to inform the hotline immediately as priority. If meter hampered intentionally, warranty will void.

NOTE:

- FOC field Technician support will be provided for One Season / 300 hrs only.
- If any part proven to be change under warranty after one season, field support for part replacement will be paid basis.